

GBG | Process Manager

Streamline and strengthen your decision making process

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Maximise acquisition and control risk across the whole customer lifecycle

GBG Process Manager is a robust strategy manager that automates all organisational workflow and processes, allowing you to link in to the most up to date tools to keep your business safe.

GBG Process Manager is an intuitive, easy-to-use application with enough power and agility to independently streamline your company's processes. GBG Process Manager can be used to connect internal and external systems allowing you to bring together data from multiple sources and execute pre-defined actions.

When used in conjunction with GBG Instinct and GBG Predator your organisation will have the best tool possible to manage every stage of the customer lifecycle, from account opening and application fraud detection to ongoing transaction monitoring and debt collection.



Southeast Asia's e-commerce market is estimated to be worth US\$53 billion by 2023.

Online account opening takes just seconds

Application fraud detection with GBG Instinct



Screens against known fraud



Performs a KYC check



Compares customised decision score card data

Legitimate customers are approved & begin transacting

Transaction monitoring with GBG Predator



Monitors all transactions against your unique risk score card